March 26, 2018

FOR IMMEDIATE RELEASE

Media Release: Door to Door Sales

Amendments to the Consumer Protection Act, 2002 affecting door-to-door sales, came into effect March 1, 2018. A supplier can no longer solicit a consumer to enter into a direct agreement for any of the Products through door-to-door sales unless two conditions are met:

a. A consumer initiates contact with the supplier, and
b. That consumer specifically requests that the supplier attend his/her home for the purpose of entering into such an agreement.

This legislation affects a supplier, or a business who finances a supplier, of any of the following goods or services:

• Furnaces;
• Air conditioners;
• Air cleaners;
• Air purifiers;
• Water heaters;
• Water treatment devices;
• Water purifiers;
• Water filters;
• Water softeners;
• Duct cleaning services; and
• Any combination of, or bundles of, the above goods and services

If you are approached by a supplier who is attempting to conduct door to door sales, please contact the Smiths Falls Police Department at 613-283-0357.

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