

August 9, 2017

ADDITIONAL INFORMATION

WATER TOWER – MAINTENANCE

Please be advised that Landmark Municipal Services will be performing maintenance repairs on the water tower, commencing **Monday August 14th, 2017**. The scope of maintenance will require a planned shutdown of the water tower for a period of approximately **1 week** starting **Wednesday August 9, 2017**. During this timeframe, the Town's water distribution system will be fed directly by the high lift pumps at the Water Treatment Plant (WTP).

Throughout this timeframe, residents may experience (occasional) minor loss of water pressure, or observe discoloured water from their taps. As part of our precautions during this planned maintenance, Town staff will be performing continual system testing to ensure water quality objectives are maintained. We recognize that these potential system problems are an inconvenience to our customers, and will take appropriate actions to maintain proper system operations throughout this period. The following information is intended as a guideline to helping you understand common problems that we anticipate occurring during this period.

System Pressure Issues:

The water tower will be drained as part of the project. The water tower normally acts to balance water system pressures; during the project, it is necessary to run the system directly off our high lift pumps. While every attempt will be made to stabilize system pressures, there will be occurrences of both high and low system pressure throughout the Town. Should you experience significantly low (or high) water pressure, please contact the Public Works & Utilities Department at **613-283-9880**.

THANK YOU FOR YOUR COOPERATION & PATIENCE DURING THIS TIME FRAME



SMITHS FALLS

RISE AT THE FALLS

Discoloured Water:

Discoloration of tap water is an anticipated effect. This will most likely occur due to fluctuating system pressures during the project; these pressure changes may increase the potential for release of fine sediment particles present in all municipal water mains; these particles pose no risk to public health, and can usually be cleared by running your taps for a few minutes prior to use. Should this discoloration continue for more than 24 hours, please contact the Public Works & Utilities Department at **613-283-9880**.

THANK YOU FOR YOUR COOPERATION & PATIENCE DURING THIS TIME FRAME