

## **Drinking Water Quality Management System**

### **What is the Drinking Water Quality Management Standard (DWQMS)?**

The Ministry's Drinking Water Licensing Program requires municipalities to obtain licenses for the operation and maintenance of their residential drinking water systems. One of the major components of the licensing program is the requirement for municipalities to implement a quality management system which conforms to the Ministry's Drinking Water Quality Management Standard (DWQMS). The Municipal Drinking Water Licensing Program and the Drinking Water Quality Management Standard were introduced by the Ministry to address recommendations coming out of Justice O'Connor's inquiry into the Walkerton incident.

### **What is a Quality Management System?**

A quality management system is a documented and implemented set of policies and procedures defining how an organization manages and directs its business processes, or the business that it does, with regards to the quality of its product or service. The system enables an organization to identify, measure, control and continually improve upon these processes, ultimately leading to improved performance in the management of its business.

## **Drinking Water Quality Management Standard Policy**

The Town of Smiths Falls owns and operates the Water Treatment Plant and Distribution System which is known as the Smiths Falls Drinking Water System. The Town is committed to:

- ◆ Maintenance and continual improvement of the QMS system
- ◆ Provision of safe drinking water
- ◆ Complying with relevant legislation and regulations
- ◆ Sustaining water supply infrastructure

The Town of Smiths Falls shall accomplish these goals through the dedication, support and participation of all employees in the maintenance and continual improvement of our Quality Management System.