[Your Company Name]

Pet-Friendly Policy for Canadian Outdoor Patios

Effective Date: [Date]

1. Policy Statement

At [Your Company Name], we understand the significance of accommodating our customers' needs while ensuring a safe and enjoyable experience. In line with Canadian law, we have implemented a pet-friendly policy for our outdoor patios, allowing customers to dine or relax with their dogs within specified guidelines and restrictions.

2. Scope

This policy applies to all [Your Company Name] retail locations with outdoor patios across Canada.

3. Guidelines for Allowing Dogs on Outdoor Patios

a. Leash and Control: Dogs must be kept on a leash at all times while on the outdoor patio area. The leash should not extend beyond [Length Limit]. Owners are responsible for maintaining control over their dogs and preventing any disruptive behavior.

b. Dog Size and Temperament: Only well-behaved dogs that are small to medium-sized (up to [Weight Limit]) and have a friendly and non-aggressive temperament are permitted on the outdoor patio.

c. Vaccinations and Health: Prior to accessing the outdoor patio, all dogs must be up-to-date on vaccinations, including rabies, as required by Canadian law. Owners may be asked to provide proof of vaccination if requested. Sick or visibly unwell dogs are not permitted.

d. Cleanliness and Hygiene: Owners are responsible for ensuring their dogs are clean and well-groomed before entering the outdoor patio area. Any accidents or waste must be immediately cleaned up by the owner using provided cleaning supplies. Waste should be properly disposed of in designated waste bins.

e. Food and Beverage Restrictions: Dogs are not allowed to consume any food or beverages from the patio area. Water bowls may be provided for dogs upon request, subject to local health and safety regulations.

f. Staff Interaction: To maintain a safe and comfortable environment, staff members are prohibited from physically interacting with dogs unless necessary for safety reasons or with the explicit consent of the owner.

g. Liability Waiver: Prior to accessing the outdoor patio, all dog owners must sign a liability waiver acknowledging that they assume full responsibility for their dog's behavior and any related incidents that may occur. The waiver should be kept on record.

4. Patio Liability and Limitations

a. Despite the implementation of this pet-friendly policy, [Your Company Name] will not be held liable for any injuries, damages, or losses caused by dogs or related incidents, including but not limited to bites, scratches, allergies, or property damage. Dog owners assume full responsibility for their dog's actions and any associated consequences.

b. [Your Company Name] reserves the right to ask any dog owner to leave the outdoor patio area if their dog displays aggressive or disruptive behavior, poses a risk to others, or fails to comply with the guidelines outlined in this policy.

5. Enforcement and Amendments

a. All employees will receive training and guidance on the implementation and enforcement of this pet-friendly policy for outdoor patios.

b. [Your Company Name] reserves the right to amend or modify this policy as deemed necessary. Any changes will be communicated to employees and customers in a timely manner.

By adhering to this pet-friendly policy, we aim to provide a pleasant and inclusive experience for all customers while maintaining a safe and enjoyable outdoor patio environment. We appreciate your cooperation and understanding.

[Your Company Name]

[Contact Information]